



Knowledgebase > CustomerPortal (fka WebPortal) > Miscellaneous > Why doesn't my PayFabric payment write back to WebPortal?

Why doesn't my PayFabric payment write back to WebPortal?

Megan De Freitas - 2024-11-25 - Miscellaneous

In order for PayFabric payments to write back to WebPortal, you need to have the Return URL in your PayFabric account set to:

<https://portal.salespad.net/payfabric-return.html>

You can find the Return URL field under: [Settings](#) - [Dev Central](#) - [PayFabric Settings](#) - [Transaction Options](#)



For more information on editing your PayFabric account, please visit the [PayFabric Support page](#).