



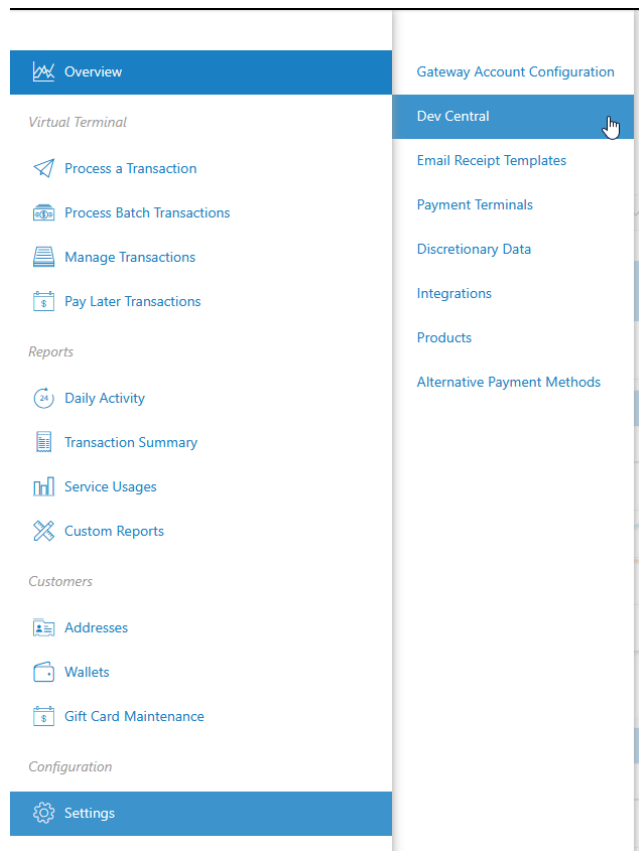
Knowledgebase > CustomerPortal (fka WebPortal) > Miscellaneous > Why doesn't my PayFabric payment write back to WebPortal?

## Why doesn't my PayFabric payment write back to WebPortal?

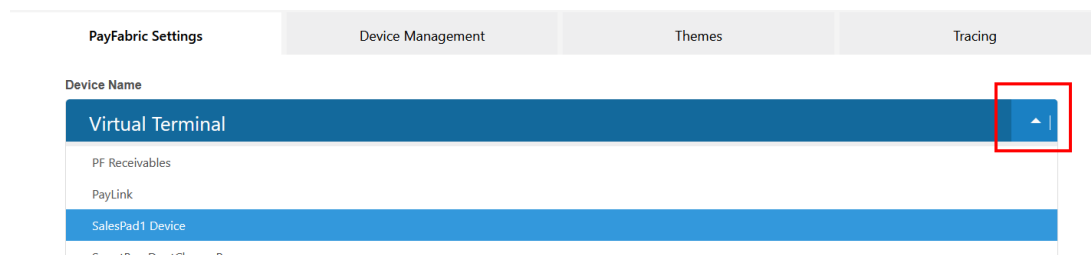
Megan De Freitas - 2025-03-28 - Miscellaneous

In order for PayFabric payments to write back to WebPortal, you need to fill out the Return URL in your PayFabric device's Transaction Options.

This option can be found in the PayFabric portal under Settings > DevCentral.



There is a large blue bar under Device Name where you can select your device. Make sure this matches the device you currently have set up in SalesPad.



Once you have selected your device, click Transaction Options and scroll down until you see Return URL. In this field, enter **<https://portal.salespad.net/payfabric-return.html>**,

replacing the **portal.salespad.net** portion with your portal's URL.

Device Name

SalesPad1 Device

General Transaction Options

**Transaction Options**

Enable BIN Range Validation	<a href="#">?</a>	<input type="radio"/> No
Return Legacy Transaction Types	<a href="#">?</a>	<input checked="" type="radio"/> Yes
Override Duplicate Wallet	<a href="#">?</a>	<input type="radio"/> No
Credit Card Validation Required	<a href="#">?</a>	<input type="radio"/> No
Lock Transaction Amount	<a href="#">?</a>	<input checked="" type="radio"/> Yes
Lock Gateway Account	<a href="#">?</a>	<input checked="" type="radio"/> Yes
Enable Tip Support	<a href="#">?</a>	<input type="radio"/> No

Fail On CVV2 Mismatch	<a href="#">?</a>
Disabled	▼
Maximum History Cards	<a href="#">?</a>
10	
Authorization Type	<a href="#">?</a>
NotSet	▼
Transaction Schedule	<a href="#">?</a>
Unscheduled	▼
Fail On Zip Mismatch	<a href="#">?</a>

eCheck	100000
Gift Card	2000
Maximum Limit for Refund Transaction	<a href="#">?</a>
Credit Card	100000
eCheck	100000

Fail On Address Mismatch	<a href="#">?</a>
Disabled	▼
Return URL	<a href="#">?</a>
<a href="https://portal.salespad.net/payfabric-return.html">https://portal.salespad.net/payfabric-return.html</a>	
Maximum Shipping Address	<a href="#">?</a>
10	
Transaction Initiation	<a href="#">?</a>
Customer	▼
Enable Security Token	<a href="#">?</a>
For APIs and Hosted Pages	▼

[Config UOM Mapping for GGe4](#)

Save

For more information on editing your PayFabric account, please visit the [PayFabric Support page](#).