



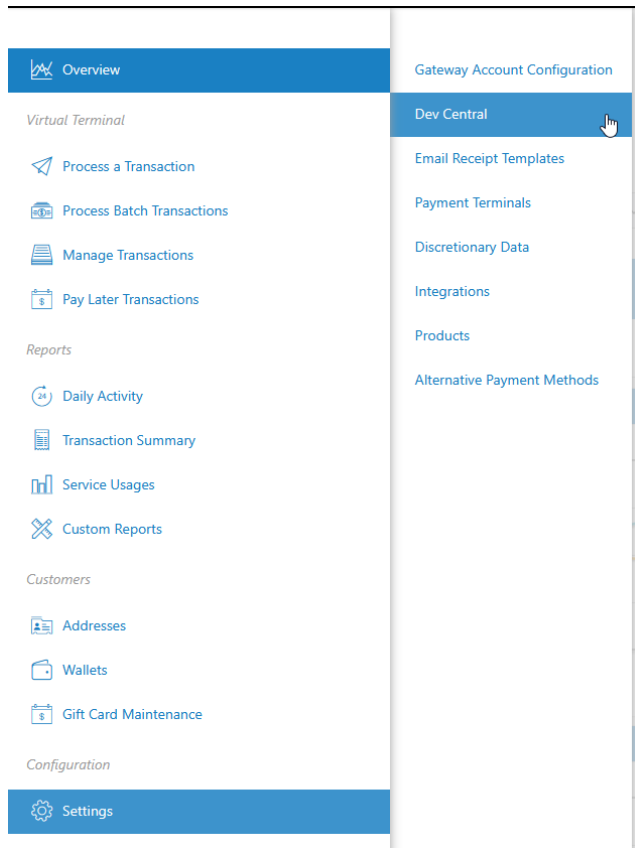
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## Why doesn't my PayFabric payment write back to WebPortal?

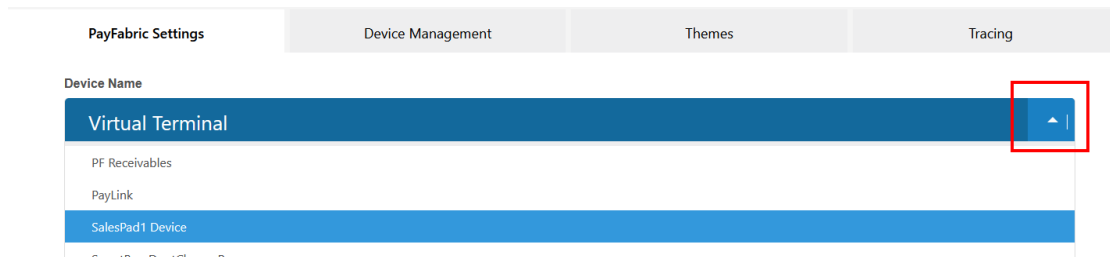
Cavallo Support - 2025-03-28 - [Miscellaneous](#)

In order for PayFabric payments to write back to WebPortal, you need to fill out the Return URL in your PayFabric device's Transaction Options.

This option can be found in the PayFabric portal under Settings > DevCentral.



There is a large blue bar under Device Name where you can select your device. Make sure this matches the device you currently have set up in SalesPad.



Once you have selected your device, click Transaction Options and scroll down until you see Return URL. In this field, enter **https://portal.salespad.net/payfabric-return.html**, replacing the **portal.salespad.net** portion with your portal's URL.

### SalesPad1 Device

General **Transaction Options**

#### Transaction Options

Enable BIN Range Validation	<input type="radio"/>	No
Return Legacy Transaction Types	<input checked="" type="radio"/>	Yes
Override Duplicate Wallet	<input type="radio"/>	No
Credit Card Validation Required	<input type="radio"/>	No
Lock Transaction Amount	<input checked="" type="radio"/>	Yes
Lock Gateway Account	<input checked="" type="radio"/>	Yes
Enable Tip Support	<input type="radio"/>	No

eCheck: 100000  
Gift Card: 2000  
Maximum Limit for Refund Transaction:   
Credit Card: 100000  
eCheck: 100000

Fail On CVV2 Mismatch: Disabled  
Maximum History Cards: 10  
Authorization Type: NotSet  
Transaction Schedule: Unscheduled  
Fail On Zip Mismatch

Fail On Address Mismatch: Disabled  
Return URL: <https://portal.salespad.net/payfabric-return.html>  
Maximum Shipping Address: 10  
Transaction Initiation: Customer  
Enable Security Token: For APIs and Hosted Pages

[Config UOM Mapping for GGe4](#)

Save

For more information on editing your PayFabric account, please visit the [PayFabric Support page](#).