

Knowledgebase > SalesPad > FAQ > Why can't I transfer my document to ORDER or INVOICE?

Why can't I transfer my document to ORDER or INVOICE? Megan De Freitas - 2024-11-22 - FAQ

If your Quote document contains a non-inventory item, in order to transfer it you must disable the Non Inventory on Quote setting, which only allows non-inventory items on QUOTES:

- 1. Go to Modules > Settings
- 2. Filter to and select "Non Inventory on Quote"
- 3. Change the setting to False