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Megan De Freitas - 2025-08-06 - FAQ

If your PayFabric Customer Cards are displaying correctly in the PayFabric Web Portal but not SalesPad Cloud, navigate to the Themes settings in your PayFabric account (Settings -> Dev Central -> Themes). Select your SalesPad Cloud Device, then click the **Set Params** button in the bottom right-hand corner of the screen and make sure that the History Cards checkbox is checked.

Themes Theme customizations for PayFabric's hosted	payment page and create wallet page. Set Params For Theme	×
PayFabric Settings Virtual Terminal	 ☑ Batch ☑ Gateway Account ☑ Billing Information ☑ Shipping Information ☑ History Cards ☑ Pay Later 	emes
		ОК

If your PayFabric Customer Cards are still not showing up in SalesPad Cloud, make sure that cookies and thirdparty cookies are <u>enabled in your web browser</u> (and we recommend using Google Chrome as your browser).