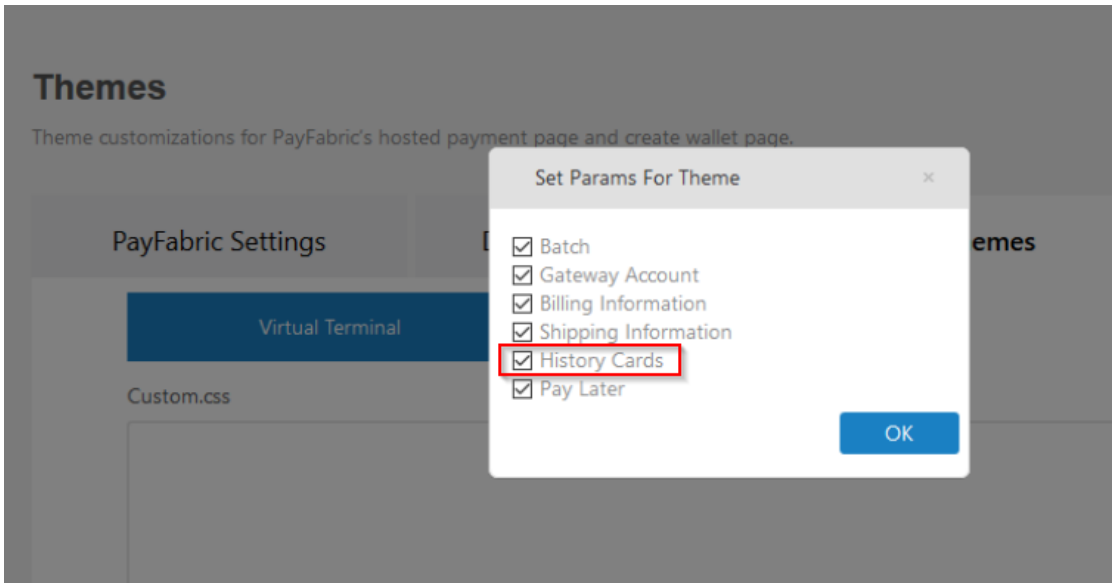
Why are my PayFabric Customer Cards displaying in the PayFabric Web Portal but not SalesPad Cloud?

Cavallo Support - 2025-08-06 - FAQ

If your PayFabric Customer Cards are displaying correctly in the PayFabric Web Portal but not SalesPad Cloud, navigate to the Themes settings in your PayFabric account (Settings -> Dev Central -> Themes). Select your SalesPad Cloud Device, then click the **Set Params** button in the bottom right-hand corner of the screen and make sure that the History Cards checkbox is checked.



If your PayFabric Customer Cards are still not showing up in SalesPad Cloud, make sure that cookies and third-party cookies are enabled in your web browser (and we recommend using Google Chrome as your browser).