



Upgrading SalesPad Exporter for Analytics

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Overview

SalesPad Exporter is a tool used to populate Analytics with your data. When we release new features for Analytics it will **sometimes** require an upgrade to the exporter. Great news, it's very easy to upgrade the tool. Your IT resource will be able to accomplish this in roughly 5 minutes. Let's get started!

Components To Upgrading SalesPad Exporter

- SalesPad Exporter Application

SalesPad Exporter Application

- Install the tool on the same server as the original install. The exporter was typically installed on the SQL server but you may have chosen a different server.
 - You can verify by searching in programs for 'SalesPad Exporter'.
- Do NOT uninstall the current version.
- Download the latest version of the installer [here](#).
 - Google Drive will attempt to scan the file for viruses, it may take a minute to get the option for 'Download anyway'.
 - When the download finishes, you might get a warning that the file is dangerous. Click the arrow to the right of the 'Discard' button and select, 'Keep'. 
- Run the installer - [Install Video](#) (:30s)
 - The installer is quick and offers a few prompts. **Leave the defaults, they are pulling in the data used during the initial installation.**
 - The installer automatically restarts the windows service, 'SalesPad Exporter'.
- If the local host webpage launches automatically, close it. No action is needed on that page.

You're done with the upgrade!