Upgrading Microsoft Dynamics GP with SalesPad

Cavallo Support - 2025-10-16 - Troubleshooting

It's very important to know your SalesPad product versions when thinking about a Microsoft Dynamics GP upgrade. SalesPad products have specific versions that are compatible with each version of GP. If you upgrade GP without operating on a compatible version of SalesPad products, you may experience issues in SalesPad. Please reference the compatible versions chart below.

Note - The SalesPad product versions listed below are the versions tested against the associated GP version. Older versions may still work properly.

Microsoft Dynamics GP	SalesPad Tested Version	Inventory Manager (DataCollection) Tested Version	SalesPad Mobile Tested Version	ShipCenter Tested Version
October 2025 (18.8)	5.6.7+	5.16.0+	1.6.0+	1.3.0.5+
October 2024 (18.7)	5.5.1+	5.12.0+	1.4.1+	1.3.0.3+
October 2023 (18.6)	5.3.14+	5.10.3+	1.3.47.7+	1.2.0.37+
October 2022 (18.5)	5.2.14+ (5.2.33+ for OAuth support)	5.8.2+	1.3.47.5+	1.2.0.35+
October 2021 (18.4)	5.2.14+	5.5.2+	1.3.46.1+	
October 2019 (18.2) & October 2020 (18.3)	4.6.1.8+	4.3.12.1+	1.3.27.4+	
2018 R1/R2	4.6.1.8+	4.3.12.1+	1.3.27.4+	
2016 R2	4.5.1.14+	4.3+	1.3.19.1+	
2016 R1	4.5.0.7+	4.3+	1.3.19.1+	
2015 R2	4.4.0.17+	4.2.0.9+	1.3.14.1+	
2015 R1	4.3.2.8+	4.1.0.7+	1.3.5.1+	
2013 R2 Year End Update	4.3.2.8+	4.0.0.14+	1.3.4.0+	

If you are upgrading GP but are already running a compatible version of SalesPad for that GP version, **you must run the database update after the GP installation. Our database update checks for the GP version and installs files/dlls specific to that version.**

If you need an upgrade please fill out our Upgrade Request Form. If you have any questions, please contact SalesPad Support.