



Upgrading Microsoft Dynamics GP with SalesPad

Megan De Freitas - 2024-11-22 - Troubleshooting

It's very important to know your SalesPad product versions when thinking about a Microsoft Dynamics GP upgrade. SalesPad products have specific versions that are compatible with each version of GP. If you upgrade GP without operating on a compatible version of SalesPad products, you may experience issues in SalesPad. Please reference the compatible versions chart below.

Note - The SalesPad product versions listed below are the versions tested against the associated GP version. Older versions may still work properly.

| Microsoft Dynamics GP | SalesPad | Inventory Manager (DataCollection) | SalesPad Mobile | ShipCenter |
|---|-------------------------------------|------------------------------------|-----------------|------------|
| October 2024 (18.7) | 5.5.1+ | 5.12.0+ | 1.4.1+ | 1.3.0.3+ |
| October 2023 (18.6) | 5.3.14+ | 5.10.3+ | 1.3.47.7+ | 1.2.0.37+ |
| October 2022 (18.5) | 5.2.14+ (5.2.33+ for OAuth support) | 5.8.2+ | 1.3.47.5+ | 1.2.0.35+ |
| October 2021 (18.4) | 5.2.14+ | 5.5.2+ | 1.3.46.1+ | |
| October 2019 (18.2) & October 2020 (18.3) | 4.6.1.8+ | 4.3.12.1+ | 1.3.27.4+ | |
| 2018 R1/R2 | 4.6.1.8+ | 4.3.12.1+ | 1.3.27.4+ | |
| 2016 R2 | 4.5.1.14+ | 4.3+ | 1.3.19.1+ | |
| 2016 R1 | 4.5.0.7+ | 4.3+ | 1.3.19.1+ | |
| 2015 R2 | 4.4.0.17+ | 4.2.0.9+ | 1.3.14.1+ | |
| 2015 R1 | 4.3.2.8+ | 4.1.0.7+ | 1.3.5.1+ | |

2013 R2 Year
End Update

4.3.2.8+

4.0.0.14+

1.3.4.0+

If you are upgrading GP but are already running a compatible version of SalesPad for that GP version, **you must run the database update after the GP installation. Our database update checks for the GP version and installs files/dlls specific to that version.**

If you need an upgrade please fill out our [Upgrade Request Form](#). If you have any questions, please [contact SalesPad Support](#).