



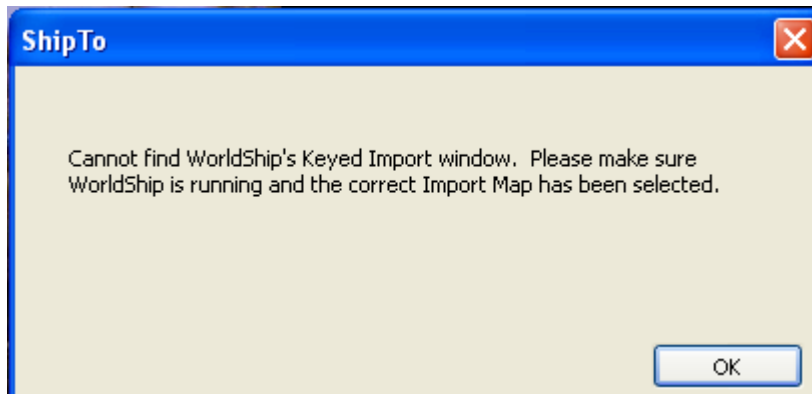
## Troubleshooting UPS WorldShip Keyed Import Map Missing

Megan De Freitas - 2024-11-22 - Miscellaneous

If you get an error message that the WorldShip Keyed Import Map is missing, you must recreate the import map.

To recreate the import map:

1. Close UPS WorldShip.
2. Enter a document number in ShipTo and click **Import**. You will receive the following message:



3. You can now open UPS WorldShip and the import map will have been re-created.

**Note:** Any document imported with UPS WorldShip closed will not have processed.