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Transaction Log

Megan De Freitas - 2024-12-02 - Miscellaneous

Important Notice

After October 29, 2019, SalesPad will no longer be supporting CardControl. Additionally, the application will cease to be a PA-DSS validated solution as of this date, and therefore CardControl customers would no longer be PCI compliant.

Instead, SalesPad Desktop now offers built-in credit card processing via Nodus PayFabric. If you have questions or want more information on our credit card processing services, please contact your sales rep.

Overview

The Transaction Log module in CardControl allows users to view the list of credit card transactions processed by CardControl. The log displays information such as the transaction status, the amount processed, the sales document, and the transaction date.

After reading this document, you be able to view credit card transactions processed through CardControl. Before proceeding, please visit the Security Settings section of this document to ensure that you won't run into difficulties.

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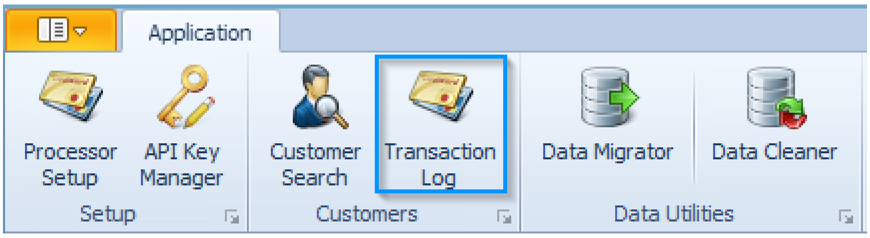
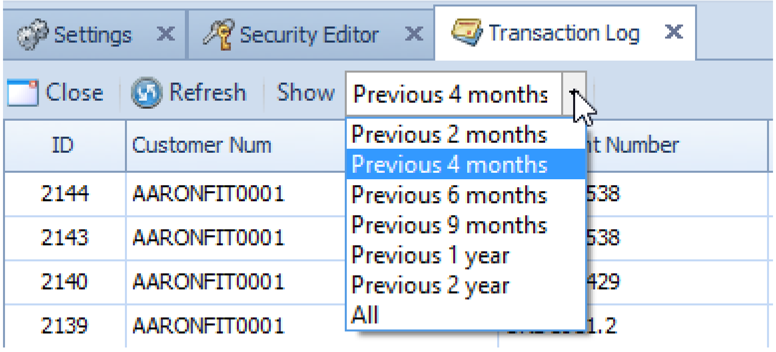
Transaction Log Usage

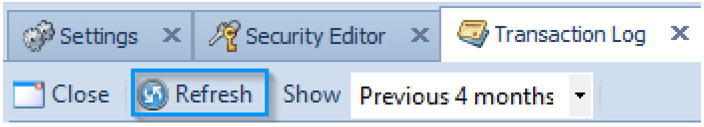
To begin, open the **Transaction Log** module.



The **Show** dropdown menu allows the user to filter the transactions by date. The user may choose to filter by the last two months, the last four months, the last six months, the last nine months, the last year, or the last two years. When the date range is selected, the list of transactions will update in the grid.

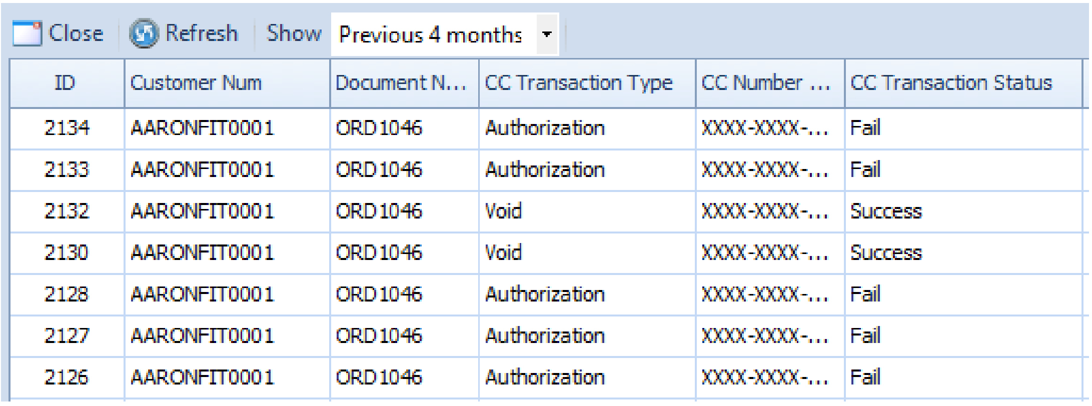


The **Refresh** button will update the list of transactions in the grid.



Transaction Log Grid

In the Transaction Log grid, each row is a separate transaction that has been processed through CardControl. At the top, there are column headers detailing different pieces of information about a transaction.

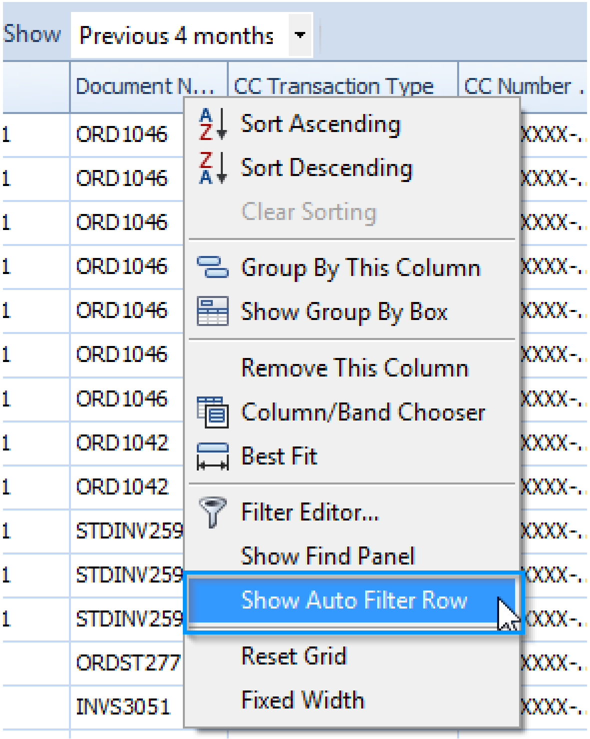


Close | Refresh | Show | Previous 4 months

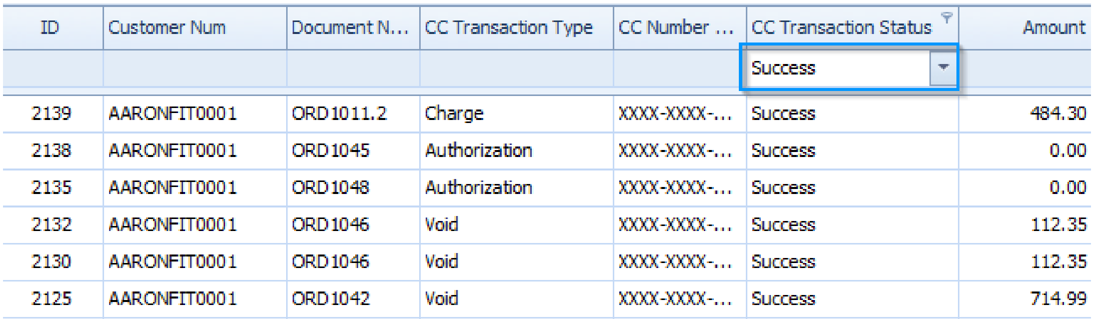
ID	Customer Num	Document N...	CC Transaction Type	CC Number ...	CC Transaction Status
2134	AARONFIT0001	ORD1046	Authorization	XXXX-XXXX-...	Fail
2133	AARONFIT0001	ORD1046	Authorization	XXXX-XXXX-...	Fail
2132	AARONFIT0001	ORD1046	Void	XXXX-XXXX-...	Success
2130	AARONFIT0001	ORD1046	Void	XXXX-XXXX-...	Success
2128	AARONFIT0001	ORD1046	Authorization	XXXX-XXXX-...	Fail
2127	AARONFIT0001	ORD1046	Authorization	XXXX-XXXX-...	Fail
2126	AARONFIT0001	ORD1046	Authorization	XXXX-XXXX-...	Fail

The Transaction Log grid has columns such as the Customer Number, Customer Name, Document Number, and Transaction Status. Transaction Status indicates whether a transaction was processed successfully. If the transaction was successful, the CC Transaction Status reads “Success”. If the transaction was not successful, the CC Transaction Status will read “Fail”.

To filter the transactions on a specific column, you will use the Auto Filter Row. To use the Auto Filter Row, right-click on any column in the grid then click the Show Auto Filter Row button.



In the Auto Filter Row, you may filter by specific column values.

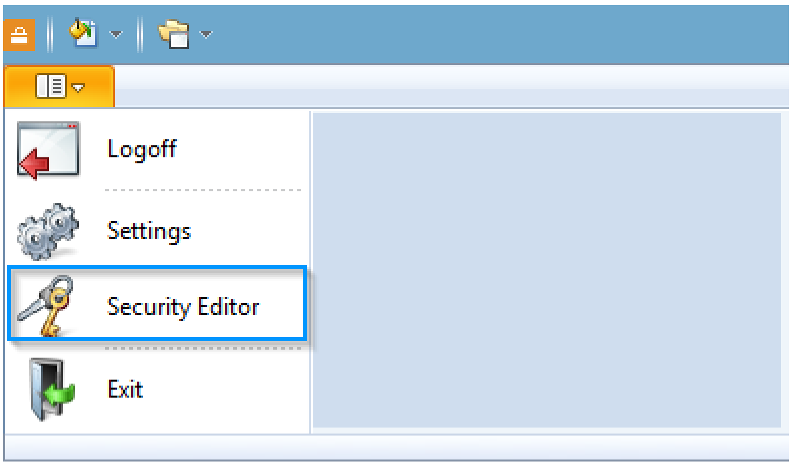


ID	Customer Num	Document N...	CC Transaction Type	CC Number ...	CC Transaction Status	Amount
					Success	
2139	AARONFIT0001	ORD1011.2	Charge	XXXX-XXXX-...	Success	484.30
2138	AARONFIT0001	ORD1045	Authorization	XXXX-XXXX-...	Success	0.00
2135	AARONFIT0001	ORD1048	Authorization	XXXX-XXXX-...	Success	0.00
2132	AARONFIT0001	ORD1046	Void	XXXX-XXXX-...	Success	112.35
2130	AARONFIT0001	ORD1046	Void	XXXX-XXXX-...	Success	112.35
2125	AARONFIT0001	ORD1042	Void	XXXX-XXXX-...	Success	714.99

Security Settings

To utilize the Transaction Log module, you must first configure a security setting.

Open **Security Editor**.



Enable the security *Transaction Log*.