SalesPad Mobile Supported Features

Cavallo Support - 2024-11-22 - Miscellaneous

Not Supported in SalesPad Mobile

- Windows Mobile
- Workflow Plugins
- Inventory Transfers
- For users with SalesPad GP, versions older than 4.2.2.10 are unsupported

Not Customizable in SalesPad Mobile

- Layouts

General

- As of 1.4.0, the minimum iOS version is 15.0.
    - Prior to 1.4.0, the minimum iOS version is 8.0.
- As of 1.4.0, the minimum Android version is 7.1.
    - Prior to 1.4.0, the minimum Android version is 4.0 and Version 10 of the SDK.
- Licenses are allocated to a User Name. The same license cannot be used for two users on the same device. However, a user can have up to two devices allocated to the same license.
- Purchase Orders and Vendors are not visible in SalesPad Mobile but the inventory card contains some Purchase Order data.
- System Filters cannot be used to limit Sales Monitor to display only summary information for a specific sales rep in SalesPad Mobile GP.
- Users can not be shared between Mobile and SalesPad GP.
- Reports and Email Templates cannot be shared between Mobile and SalesPad GP.

Supported Barcode Scanning Devices

- iOS and Android
    - Socket Mobile Cordless Hand Scanner SocketScan S740, 7Ci and 7Di
- iOS only
    - Honeywell Captuvo Sled: SL22, SL42 and SL62
      Note: These are iOS-only compatible sleds, and only barcode scanning is supported with these devices. Credit card swiping is not supported.

    - Infinite Peripherals: Linea Pro series, Imperea, Infinea Omni, Infinea Tab series, Infinea X

Supported EMV Devices

- Nodus PayFabric
    - Pax A920 SmartMobile
- Square
    - Square Readers (gen 1 and 2)

Supported Printers

- Bluetooth
    - Android
        - Zebra prior to SalesPad Mobile 1.4.0: iMZ series, QLn series, RW series, P4T series, RP4T series, ZQ500 series, and ZQ300
        - Zebra as of SalesPad Mobile 1.4.0:
            - ZQ300 Series; ZQ300 Plus Series; ZQ500 Series; ZQ600 Series; ZQ600 Plus Series

            - ZD200 Series; ZD400 Series; ZD500 Series; ZD600 Series

                - ZT100 Series; ZT200 Series; ZT400 Series; ZT500 Series; ZT600 Series
                - ZR300 Series; ZR300 Plus Series; ZR600 Series; ZR600 Plus Series
                - ZE500 Series
        - iOS
            - Zebra as of SalesPad Mobile 1.4.0:
                - ZQ300 Series; ZQ500 Series; ZQ600 Series; ZQ300 Plus Series; ZQ600 Plus Series
                - ZD400 Series; ZD500 Series; ZD600 Series
                - ZT200 Series; ZT400 Series; ZT500 Series; ZT600 Series
- WiFi
    - iOS - All airprint compatible printers
        - AirPrint support requires both the iOS Device and the WiFi printer to both be connected to the same WiFi network. This support does not extend to communications directly from the iOS Device to the WiFi printer, such as HP Wireless Direct.
        - More information on AirPrint can be found here.
    - Android
        - HP LaserJet 200 color (m251nw)
        - HP Color LaserJet MFP (M476nw)
            - Printing over WiFi in SalesPad Mobile requires the Android device and WiFi printer to both be connected to the same WiFi network. This support does not extend to communications directly from the Android device to the WiFi printer, such as HP Wireless Direct.

Note: Most printers that say they are WiFi compatible should work with Android devices. The HP LaserJet200 and LaserJet MFP are printers that have been tested and confirmed to work.

Sales Document Entry

- Tax Calculation is eConnect only (Avatax not supported).
- Dynamics GP Extended Pricing promotions are not supported. We support SalesPad GP Sales Document Promotions in SalesPad Mobile GP.
- Pricing methods other than List Price, Standard Pricing, Customer Special Pricing, and Group pricing are not supported in offline mode.
- Serialized allocation is not supported (Items can be added, but serial nums will not be specified).
- Catch Weights not supported.
- Existing Sales Documents are available in offline mode if the setting “Should Sync Sales Documents” is True. Sales documents can be created in offline mode if the settings are turned on as well.