

Knowledgebase > SalesPad Mobile > Setup > Refreshing Settings and Securities Available to Connected Devices

# **Refreshing Settings and Securities Available to Connected Devices**

Megan De Freitas - 2024-11-22 - Setup

### Overview

SalesPad Mobile GP allows you to refresh the settings and securities available to your connected devices. Users need to perform the refresh in order to make changes to Security Settings and Settings for the mobile device. Any changes that need to be made will not take effect on the handheld devices until the refresh happens. The steps to do this depend on how the mobile server is running, whether it is running directly from the SalesPad Mobile desktop application, running as a windows service, or running as an IIS service.

### Running from the SalesPad Mobile Desktop Application

- 1. Open the desktop application.
- 2. Open the Mobile Server menu.
- 3. Stop the Mobile Server if it is running.

|    | 1 5   |
|----|---|
|    | Mobile Server 🗙   |
|    | Close   Distart Stop Install As Service   Uninstall Service |
|    | Server Settings   |
|    | http://localhost:5501/SalesMonitorService/Version1.0.0.1    |
|    | Certificate   |
| 4. | Restart the mobile server by pressing <b>Start</b> .        |
|    | 🚺 Mobile Server 🗙   |
|    | Close   Start Stop   Install As Service   Uninstall S       |
|    | Server Settings   |
|    | http://localhost:5501/SalesMonitorService/Version1.0.0.1    |
|    | Certificate   |
|    | Ceruitate   |
|    |   |

### **Running as a Windows Service**

1. Uninstall the service from the Mobile Server menu.

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| 🚺 Mobile Server  🗶                 |                                 |                                |                   |       |
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| Server Settings                    |                                 | 1                              |                   |       |
| http://localhost:5501/Sale         | esMonitorService/Vers           | ion12.0.1                      |                   |       |
| Certificate                        | /                               |                                |                   |       |
|                                    |                                 |                                |                   |       |
| Server Log                         |                                 |                                |                   |       |
|                                    |                                 |                                |                   |       |
| Created On<br>Press Install As Ser | Logged On<br>vice on the toolba | ✓ Source<br>ar.<br>Email Setup |                   | a Cat |
| 🔋 Mobile Server 🗙                  |                                 |                                |                   |       |
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| Server Log                         |                                 |                                |                   |       |
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| Created On 🔹                       | Loaged On                       | ▼ Source                       |                   |       |

## Running as an IIS Service

- Navigate to the site.
   Stop the site if it is running.

| onnections                            | SalesPad Site Home  | Actions   |
|---------------------------------------|---|---|
| 9 TVLERDOUGHERTY (SPityler.dougherty) | Filter     Image: Conception     Show All     Group by:     Area     Image: Conception       ASS NET     ASS NET     Image: Conception     Met Firer     Met Firer     Met Firer     Met Firer       Addressed     Met Firer     Met Firer     Met Firer     Met Firer     Met Firer     Met Firer       Addressed     Met Firer     Met Firer     Met Firer     Met Firer     Met Firer     Met Firer       Pages and     Provides     Session State SMIPE-mail     Image: Conception     Met Firer     Sings: | Capable Edit Permissions Edit Site Bindings Basic Settings View Applications View Virtual Directorie Manage Website C Restart Start Start |
|                                       | IS<br>ASP Authentic Compression Default Directory EnorPages Handles MTTP ISAPIRATE Logging MIME Types<br>Modules Output Request SL Settings WebDW<br>Mathematical Carfinguration St Settings WebDW<br>Carfinguration St Settings WebDW<br>Carfinguration St Settings WebDW<br>Carfinguration St Settings WebDW<br>Authon  | Kep     Grows et-s0 (http)     Advanced Settings     Configure     Limits     Help  |

3. Recycle the application pool.

| View Help   |  |  |
|---|--|--|
| ctions  | Can Analia Marka   | Actions  |
|   | Application Pools  | Add Application Pool.  |
| TYLERDOUGHERTY (SP\tyler.dougherty)   | This page lets you view and manage the list of application pools on the server. Application pools are associated with worker processes, contain one or more  | Set Application Pool E   |
| Sites   | applications, and provide isolation among different applications.  | Application Pool Task  |
| 🤉 <table-cell> SalesPad Site</table-cell>   | Filter: • 🍸 Go - 🕁 Show All   Group by: No Grouping •  | Start  |
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