



## No Licenses Available for SalesPad

Megan De Freitas - 2024-11-22 - Troubleshooting

### No Licenses Available for SalesPad - All Users Locked Out

If you are experiencing this issue:

--Log into SQL Server Management Studio

--Under the TEMPDB database, find the spActivity table and remove all entries from the table. This will kick all users out of SalesPad.

The screenshot shows the Microsoft SQL Server Management Studio interface. The Object Explorer on the left displays the server 'steven-pc (SQL Server 10.0.1600 - steve)' with the following structure:

- Databases
  - System Databases
    - master
    - model
    - msdb
    - tempdb
      - Tables
        - System Tables
        - dbo.DEX\_LOCK
        - dbo.DEX\_SESSION
        - dbo.spActivity

The right pane shows the 'STEVEN-PC.tempdb - dbo.spActivity' table with the following data:

	Session_id	User_Name
	3	steve
	14	sa
*	NULL	NULL