



New Order Adds Line Item Automatically

Megan De Freitas - 2024-11-22 - Troubleshooting

A cleared lock or similar situation can sometimes cause a record to be added to the SOP10200 table. The added record will have no SOP Number, so any new orders created in SalesPad will display it as a new line item.

To check this, run the following query:

Select * from dbo.SOP10200 Where SOPNUMBE = ''

The screenshot shows a SQL Server Enterprise Manager window with a query editor and a results pane. The query editor contains a DELETE statement targeting the SOP10200 table where SOPNUMBE is an empty string. The results pane shows two rows of data from the SOP10200 table.

	SOPTYPE	SOPNUMBE	LNITMSEQ	CMPTSEQ	ITEMNMBR	ITEMDESC	NONINVEN	DROPSHIP	UOFM	LOCNCODE	UI
1	2		16384	0	SF2473-2424	FRAT NAVY/RMA000000029269-REPLACE	0	0	EA	OSP	15
2	4		16384	0	ES04	TELEPHONE RMA000000022315-RTS	0	1	EA	RETURNS	15

Remove the records from the table to stop the line item from being added to the document.