



New Order Adds Line Item Automatically

Megan De Freitas - 2024-11-22 - Troubleshooting

A cleared lock or similar situation can sometimes cause a record to be added to the SOP10200 table. The added record will have no SOP Number, so any new orders created in SalesPad will display it as a new line item.

To check this, run the following query:

Select * from dbo.SOP10200 Where SOPNUMBE = ''

The screenshot shows a SQL Server Enterprise Manager window with a query editor and a results grid. The query editor contains the following SQL statement:

```
DELETE
  OSP.dbo.SOP10200
WHERE SOPNUMBE = ''
```

The results grid displays the following data:

	SOPTYPE	SOPNUMBE	LNITMSEQ	CMPTSEQ	ITEMNMBR	ITEMDESC	NONINVEN	DROPSHIP	UOFM	LOCNCODE	UI
1	2		16384	0	SF2473-2424	FRAT NAVY/RMA000000029269-REPLACE	0	0	EA	OSP	15
2	4		16384	0	ES04	TELEPHONE RMA000000022315-RTS	0	1	EA	RETURNS	15

Remove the records from the table to stop the line item from being added to the document.