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## How do I update my license count or license expiration? (All Products)

Megan De Freitas - 2024-12-03 - FAQ

The process to update your licenses varies slightly from product to product. We'll have the steps for each application provided below.

### Products:

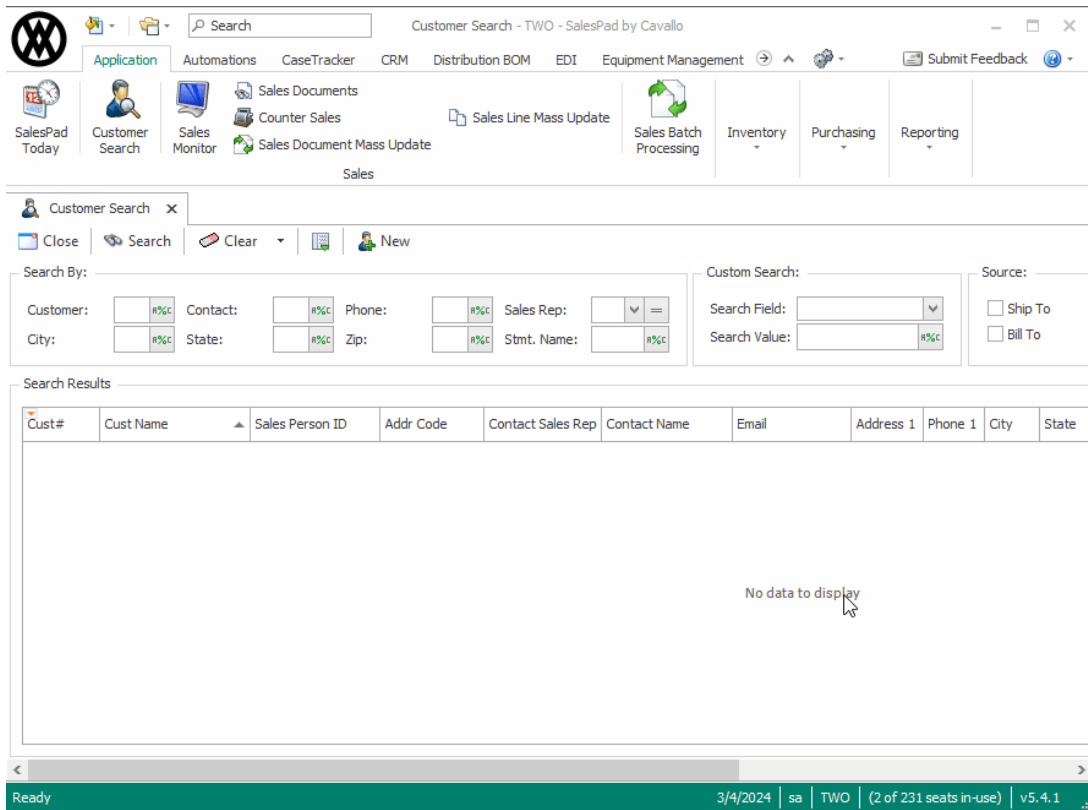
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### SalesPad Desktop

*Note: If you are on version 5.3.3 (released in May 2023) or later, this process has been automated, and you don't need to perform these steps.*

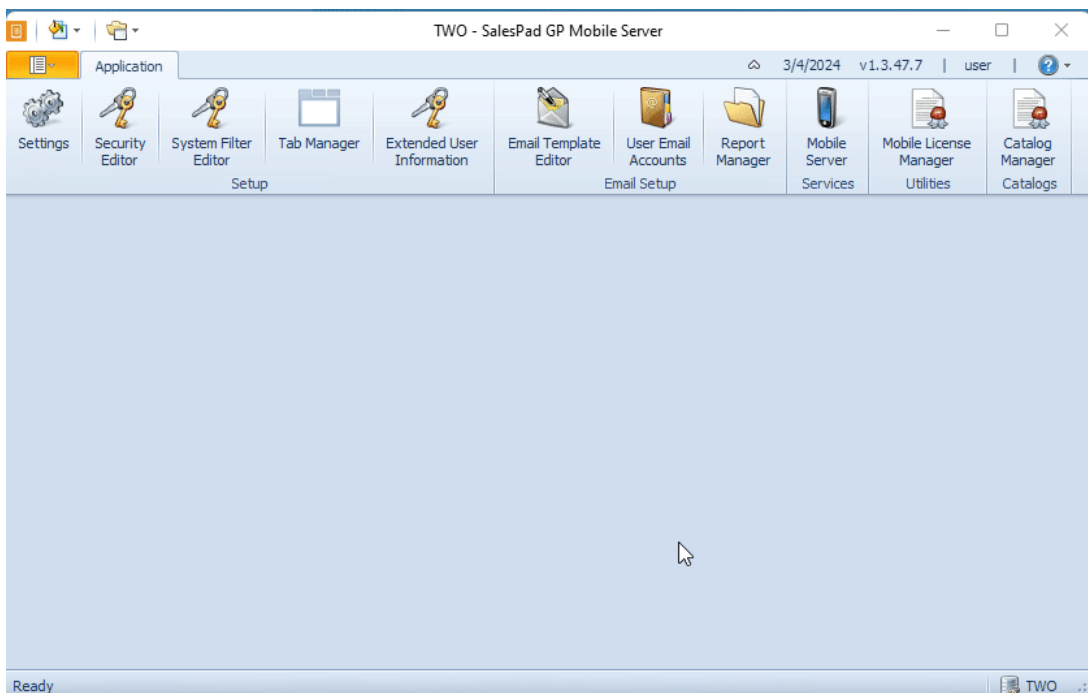
To update your workstations, from within SalesPad GP, click the blue help 'Help' icon on the top right of the program >> About and select the Update License button.

There is no need to wait for a prompt as the licenses will be updated immediately in the background.



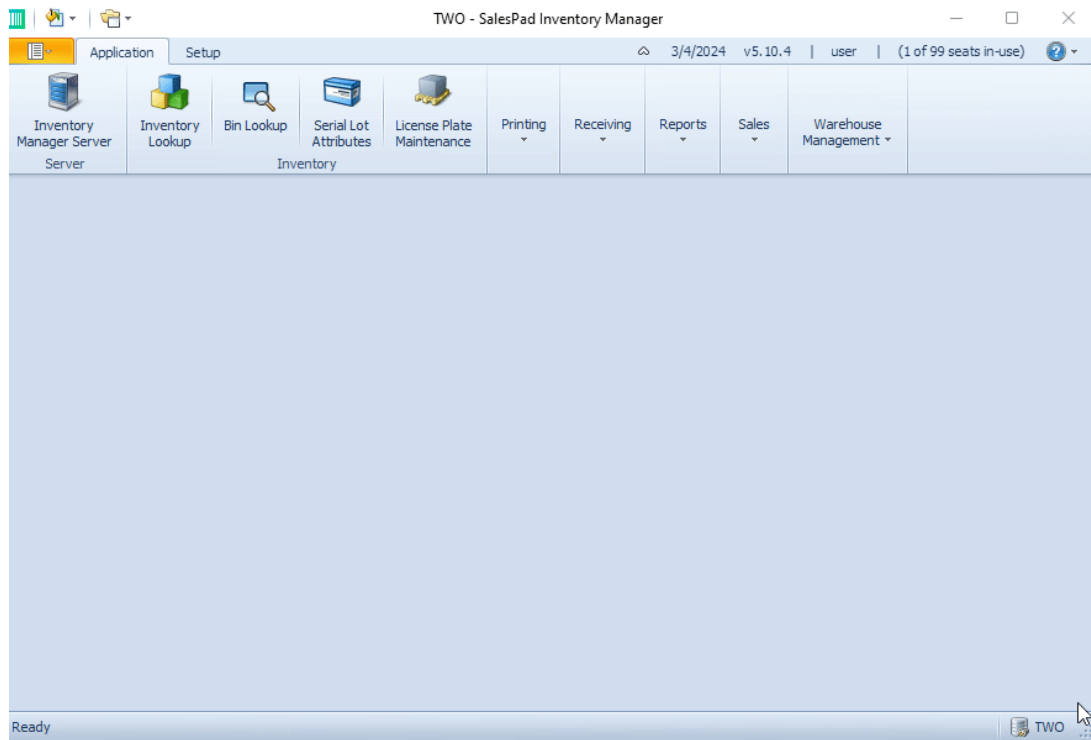
## SalesPad Mobile

SalesPad Mobile licenses may be updated in the Security Editor. To access, click the orange page icon on the top left of the program >> Security Editor >> Refresh Licenses. There you will be given a prompt asking to proceed. Click Yes and then wait for the License Request Results window to let you know if the update was successful.



## Inventory Manager

Inventory Manager licenses may be updated in the Security Editor. To access, click the orange page icon on the top left of the program >> Security Editor >> Refresh Licenses. There you will be given a prompt asking to proceed. Click Yes and then wait for the License Request Results window to let you know if the update was successful.



## ShipCenter

Versions of ShipCenter 1.3.0.1 and above will auto-refresh licenses once per day.

For prior versions, you may clear the spsc.LicenseRecord table in SQL. This will force ShipCenter to refresh the licensing on it's next login.

## ShipTo

You may clear the spLicenseRecordShipTo table in SQL. This will force ShipTo to refresh the licensing on it's next login.