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How can I enable a user to override a batch for a document?

Cavallo Support - 2024-11-22 - [FAQ](#)

You can't override *per se*, but you can set the *Can Forward Documents* security setting to allow the user to move an item out of a batch by forwarding it to another stage in the queue:

1. Go to Modules > Security Editor
2. Filter to and select *Sales Document Properties*
3. Make sure the box is checked, enabling Sales Document Properties
4. Under the Misc sub-settings, select *Can Change Workflow Queue* and set to True