

Knowledgebase > SalesPad > FAQ > How can I enable a user to override a batch for a document?

How can I enable a user to override a batch for a document? Megan De Freitas - 2024-11-22 - FAQ

You can't override *per se*, but you can set the *Can Forward Documents* security setting to allow the user to move an item out of a batch by forwarding it to another stage in the queue:

- 1. Go to Modules > Security Editor
- 2. Filter to and select Sales Document Properties
- 3. Make sure the box is checked, enabling Sales Document Properties
- 4. Under the Misc sub-settings, select Can Change Workflow Queue and set to True