Errors When Running Checklinks on SOP Tables

Cavallo Support - 2024-11-22 - Troubleshooting

Issue

When running checklinks on SOP tables, receiving several errors similar to:

File Name

Error Message

A record for 6153 was removed from the Sales Master Number Setup table;

no corresponding record was found in the Sales Transaction History table.

A record for 6154 was removed from the Sales Master Number Setup table;

no corresponding record was found in the Sales Transaction History table.

A record for 6156 was removed from the Sales Master Number Setup table;

no corresponding record was found in the Sales Transaction History table.

Cause

When a document is split or partially invoiced in SalesPad, a new document is created with a new master number. The new master number is then replaced with the master number from the previous document so that they can be linked together as related documents.