

Knowledgebase > SalesPad > CRM > CRM Contact

# **CRM Contact**

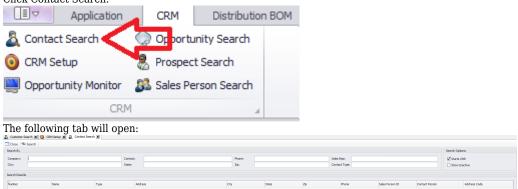
Megan De Freitas - 2024-11-22 - CRM

#### Overview

CRM Contact Search can be used to search and view contact cards and their properties in SalesPad. The contact search will search contact, prospect, opportunity, and vendor contacts as well.

### **Using CRM Contact**

- 1. Make sure all of your Security is enabled and you have the latest version of SalesPad installed.
- 2. Click on the CRM ribbon
- 3. Click Contact Search.

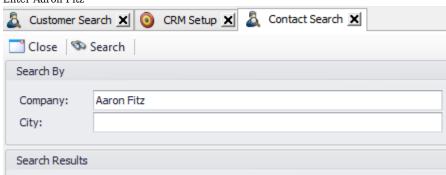


- 4. Enter data in any of the following fields to populate results:
  - o Company
  - o City
  - o Contact
  - o State
  - o Phone
  - o Zip
  - $\circ \ \ Sales \ Rep$
  - o Contact Type

## Example

Entering part of the phrase or some of the phrase will populate search results. In this example, Aaron Fitz has been entered to bring up the information.

1. Enter Aaron Fitz



2. View Results:

Number	Name	Type
AARONFIT0001	Aaron Fitz Electrical	Customer
	Aaron Fitz Electrical	Customer

 ${f Note:}$  When searching, you can also adjust the search options to show inactive companies or clients by checking the box that says Show Inactive.

Search Options	
✓ Starts With  Show Inactive	

### Terms:

 $\it CRM\ Contact\ Card\ - Allows\ a\ user\ to\ view\ the\ contact\ card$ 

CRM Contact Properties - Gives visibility to the Contact Properties.

CRM Contact User Fields - Allows access to the user fields on Contacts.