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Credit Card Processing: Order Deposits

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Cavallo supports deposits on documents during the ordering process. In order to take advantage of this feature, please see the below settings configuration options with a brief explanation of how they each operate:

In the settings menu under payments, there is a dropdown menu called “Order Deposit Option” that contains 2 choices (Default and Create Cash Receipt)

The screenshot shows the 'Settings' page in the 'Payments' section. On the left is a sidebar with navigation links: Global, Emails, Payments (selected), Sales Documents, Shipping and Invoicing, User Groups (1), and Updates. The main content area is titled 'Payments' and includes a 'Default Payment Action' dropdown set to 'Sale'. Below this is a note: 'For credit cards, you can authorize to check for funds, capture an authorization, or simply sell and do both at once.' The 'Order Deposit Option' dropdown is set to 'Default'. A tooltip for 'Default' states: 'Payment will not be posted until the order is invoiced.' Another tooltip for 'Create Cash Receipt' states: 'A Cash Receipt will be generated for the payment and applied to the customer on the order.' Below the dropdown is a 'PayFabric Password' field and a 'Test PayFabric Connection' button. At the bottom, there is a 'PayFabric Sandbox Environment' toggle switch and a note: 'Cavallo will connect to the PayFabric Production environment instead of the Sandbox environment. Remove other references. This means that credit cards...

Default: By selecting the default option from the dropdown, any payments made against an order will be sent to the Business Central cash journals page under their corresponding templates at the time an order is invoiced. This means that as long as the order remains open, the amount will not affect a customer's outstanding balance.

Create Cash Receipt: By selecting the Create Cash Receipt option from the dropdown, any payment made to an order will be shown on the corresponding cash journal template in Business Central immediately after payment has been taken. The order total will still wait until invoicing to be shown in the customer's outstanding balance.

When either of the above options are utilized, links will be made in Business Central directly to the customer. Both options have a unique set of use cases that can be updated at any time in the application depending on how a business operates. If you have any questions please contact your Cavallo sales representative or Support@cavallo.com