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Credit Card Payments with CardControl

Megan De Freitas - 2025-06-11 - Sales

Important Notice

After October 29, 2019, SalesPad will no longer be supporting CardControl.

Additionally, the application will cease to be a PA-DSS validated solution as of this date, and therefore CardControl customers would no longer be PCI compliant.

Instead, SalesPad Desktop now offers built-in credit card processing via <u>Nodus PayFabric</u>. If you have questions or want more information on our credit card processing services, please contact your sales rep.

Overview

This document covers setting up and using credit card functionality in SalesPad versions 4.1 and later with CardControl.

Use

Sales Document Payments

To create a payment on a sales document, first click the amount hyperlink on the Payment field:

Shipping Address	Additional Properties	- Totals - GM: [\$0.00] [0.00%]
Aaron Fitz Electrical	Batch/Q: <u>NEW ORDER</u>	Misc Charge: 0.00
Grand rapids, MI 49888	Price Level: RETAIL	V Discount: 0.00
		Discount % 0.00%
	No Holds	Freight: 0.00
v .		Tax: 0.00
Ship Complete		Total: 0.00
		Payment: 0.00

This will save the document and open the "Payments" screen. On this screen, CardControl payments are managed on the "CardControl" tab:

ments				
ayments				
Payments for ORDER ORDST2434	Document Tota	: 249.90	On Account:	249.90
CardControl™ Manual: 0.00 Cash/Check: 0.00 CardKno	x: 0.00			
Actions				
New Auth New Charge New Credit	Payment) Deposit		
🚳 Capture 🗱 Void 🔿 Credit				
Auth C CC Transactio Documen Document Custom	n PO Num CC Typ	CC Expirati	Amount CC Processor	CC Transaction T
No CardCon	trol transactions exist fo	r this document.		
				Close

Any existing CardControl transactions on the document will be listed in the grid.

Note: The **New Credit** button is only available for Return documents and is the only enabled button for Returns.

When you click the **New Auth**, **New Charge**, or **New Credit** button to perform a transaction, the CardControl application will open. Be sure to first select Payment or Deposit as appropriate, if multiple options are permitted.

The CardControl	"Login" screer	may appear	if vou aren't	vet logged int	o CardControl:
	Login Scieci	i may appear	in you uren e	yee logged int	o caraconcion.

Login					x
\bigcirc	CardControl				v3.0.23.0
	Please Login				
		Connect To: User ID: Password	TWO salespad	* + - ···	
	(please enter a passv	vord)			
	Copyright 2015 - SalesPa	d LLC.		Login	Cancel

Log in if prompted. If you are asked to provide an email address for licensing, you may enter a single digit and ignore the licensing prompt.

CC Transaction	Entry							>
Customer / Documer	nt Properties							
Customer Num	AARONFIT0001	Aaron Fitz Elec	trical			Document Date	11/29/2	2018 -
Document Number	ORDST2434	Order	~ 628			Document Total	249.90	
Billing Address					Shipping Address			
Contact					Contact			
Address 1	One Microsoft Way				Address 1	One Microsoft Way		
Address 2					Address 2			
Address 3					Address 3			
City	Grand rapids				City	Grand rapids		
State	MI	Zip	49888		State	MI	Zip	49888
Country	United States	Country C	ode US		Country	United States	Country Code	US
Email					Email			
Phone					Phone			
Fax					Fax			
						Copy From Billing		
Credit Card Transac	tion				Transaction			
CC Number	I			- X	CC Transaction Type	Authorization	Ŧ	
CC Cardholder Name	2							
CC Expiration Date	11/2018 -							
CVV2								
Amount CC Processor ID	249.90 Auth.net			•			Do no	t Save Card
CC Processor ID	Auuthet							
Comments				-			🔁 Pro	cess Transaction
0 transactions	have been processed	for this documer	nt 🛛		TEST MO	DE		Close

When logged in, the "CC Transaction Entry" screen will open:

Note: In the CardControl Security Editor, Credit Card Transaction Entry must be enabled to view this screen. Customer and document information will be populated on the screen and can be changed as necessary.

The transaction type chosen on the Payments screen (Authorization, Charge, or Credit) will display in the CC Transaction Type field under Transaction on the right.

Enter credit card information in the Credit Card Transaction section or select one of the customer's stored credit cards from the dropdown:

Credit Card Transacti	on		Trans
CC Number			X CC Tr
CC Cardholder Name	CC #	Exp Date	Desc
CC Expiration Date	XXXX-XXXX-XXXX-1111 (VI)	11/2018	Company Card
CVV2			
Amount			
CC Processor ID			
Comments			
	×		

Then click Process Transaction button in the Transaction section. The transaction will be

processed through the payment processor selected in the CC Processor ID field. A detailed

confirmation message will appear:

Authorization transaction successful: This transaction has been AVS Response: Y - Matches bank information - Address (Street)	
match	
Security Code Response: P	
Cardholder Authentication Response: CAVV passed validation	
	ОК

Click **Ok** to return to the "Payments" screen, where the transaction record will be displayed:

_	s for ORDER ORDS					nent Total:	249	.90 C	n Account:	249.90
CardCont	rol™ Manual: 0.(00 Cash/C	heck: 0.00 🗍 (CardKnox: 0.	.00					
Actions										
New A	uth New (Charge	New Credit		Payme	nt O	Deposit			
🕲 Captur	re 🗙 Void 🖃	Credit								
Auth C	CC Township	Documen	Document	Custom	PO Num	CC Type	CC Expirati.	Amount	CC Processor	CC Transaction T
	Success	249.90		AARON		VISA	11/29/2018		Auth.net	Authorizatio
400223										Authorization

When a transaction has been created, the **Capture** button will be accessible on the "Payments" screen. This button will also open the "CC Transaction Entry screen", where you can click **Process Transaction** to process the capture. The CC Transaction Type field for the record will change to **Capture** on the "Payments" screen.

After a transaction has been captured, the **Void** and **Credit** buttons become available. Click **Void** to void the selected transaction, or **Credit** to credit the amount on the selected transaction.

Customer Card

The CardControl Transactions tab on the customer card lists all of the customer's CardControl transactions.

Contact Addresses	CRM	Note	A/R	Item Hist	ory	Sales Documen	nts	CardControl Transac	tions	User Fields	Sales Gr	aph	Extended Pri	4
Sales Doc Num	Tra	nsaction 1	Type (Card Type	Card	dholder Name	Car	d Number Masked	Card E	Expiration Date	Amo	ount	Created On	Τ
RBC	=		1	BC	REC		REC		-		=		=	^
ORDST2387	Void		١	/ISA			XXX	X-XXXX-XXXX-1111	9/19/2	2018	28	3.05	9/19/2018	
Void transaction	successf	ful: This tr	ansact	ion has been	appro	oved. AVS Resp	onse	: P - AVS not applicable	e for thi	is transaction S	ecurity Co	ode F	Response:	
ORDST2387	Void		١	/ISA			XXX	X-XXXX-XXXX-1111	9/19/2	2018	28	3.05	9/19/2018	
Void transaction	successf	ful: This tr	ansact	ion has beer	appro	oved. AVS Resp	onse	e: P - AVS not applicable	e for thi	is transaction S	ecurity Co	ode F	Response:	
ORDST2387	Author	ization	١	/ISA			XXX	X-XXXX-XXXX-1111	9/19/2	2018	28	8.05	9/19/2018	
Authorization tr	ansaction	successf	ul: This	transaction	has b	een approved.	AVS	Response: Y - Address	(Street) and five digit 2	IP match	Sec	urity Code	
ORDST2434	Author	ization	١	/ISA	Aaro	on Fitz	XXX	X-XXXX-XXXX-1111	11/29/	/2018	249	9.90	11/29/2018	
Authorization tr	ansaction	successf	ul: This	transaction	has b	een approved.	AVS	Response: Y - Address	(Street) and five digit 2	IP match	Sec	urity Code	
														V

Security

Customer CardControl Transactions - Enables the CardControl Transactions tab on the Customer Card.

Sales Document CardControl Payments - Enables users to access CardControl Payments from a sales document. If this is not enabled, the following message will appear when the amount hyperlink in the Payment field on the sales document is clicked:

Security Violation. No Access to Sales Document CardControl Payments.
ОК

Allow Authorize - If True, a user can authorize a payment on a sales document.

Allow Capture - If True, a user can capture a payment on a sales document.

Allow Charge - If True, a user can charge a payment on a sales document.

Allow Credit - If True, a user can credit a payment on a sales document.

Allow Decrypted Credit Card Lookup - If True, a user can look up a full credit card number.

Allow Manual - If True, a user can manually charge a payment on a sales document.

Allow Void - If True, a user can void a payment on a sales document.

Allowed Payment Options - Sets options for the allowable payments (Deposits, Payments, or Payments and Deposits).

Default Checkbook ID - Sets the default checkbook ID to use.

Settings

Allow Authorizations Above Document Total - If True, new transactions will be allowed after the document total has been captured.

Can Capture Less Than Auth - If True, SalesPad will capture only the On Account amount. If False, the full Authorization will be captured.

CardControlLocation - Enter the location of the CardControl EXE that will be used to process

credit card transactions.

Default CC Trxs To Deposits - If True, credit card transactions will default to deposits.

Default Credit Card Payment Type - Sets the default payment type that will be used when inserting a credit card payment into GP (payment or deposit).

Months Limit - Enter the number of months back from the current date that transactions will be displayed on the customer card.

PreauthHoldCode - Sets the process hold to apply to a sales document when a preauth transaction is processed.

Sales Entry Overrides Authorization Up Charge Percent - Sets the percentage to upcharge credit authorizations (this allows room for freight charges added later, to ensure that the credit authorization will clear).