Compatibility and Updates

Megan De Freitas - 2025-06-26 - [Troubleshooting](#)

To review the SalesPad application versions that were tested with each new version of Dynamics GP, please refer to [Upgrading Microsoft Dynamics GP with SalesPad](#).

Note - The SalesPad product versions listed are the versions tested against the associated GP version. Older versions may still work properly.

Please contact support@cavallo.com if you have any questions or issues.

Microsoft Dynamics GP October 2024 Release Update - GP 18.7

On 10/15/24, we announced that testing was complete and Cavallo SalesPad, Inventory Manager (DataCollection), SalesPad Mobile, and ShipCenter are compatible with the Dynamics GP October 2024 Release update.

Microsoft Dynamics GP October 2023 Release Update - GP 18.6

On 11/20/23, we announced that testing was complete and Cavallo SalesPad, Inventory Manager (DataCollection), SalesPad Mobile, and Shipping (ShipCenter) are compatible with the Dynamics GP October 2023 Release update.

Microsoft Dynamics GP October 2022 Release Update - GP 18.5

On 10/12/22, we announced that testing was complete and Cavallo SalesPad, Inventory Manager (DataCollection), SalesPad Mobile, and Shipping (ShipCenter) are compatible with the Dynamics GP October 2022 Release update.

Microsoft Dynamics GP October 2021 Release Update - GP 18.4

On 12/9/2021, we announced that testing was complete and SalesPad is compatible with the Dynamics GP October 2021 Release update.

Microsoft Windows 11 Release

On 10/12/2021, we announced that testing was complete and Cavallo SalesPad, Inventory Manager (DataCollection), SalesPad Mobile, Shipping (ShipCenter), and Customer Portal (WebPortal) are compatible with the release of Windows 11.

Microsoft Dynamics GP October 2020 Release Update - GP 18.3

On 12/2/2020, we announced that testing was complete and SalesPad is compatible with the Dynamics GP October 2020 Release update.

Microsoft Dynamics GP October 2019 Release Update - GP 18.2

On 1/22/2020, we announced that testing was complete and SalesPad is compatible with the Dynamics GP

October 2019 Release update.

Microsoft Dynamics GP 2018 R2 Update

On 11/20/2018, we announced that testing was complete and SalesPad is compatible with the Dynamics GP 2018 R2 update.

Microsoft Dynamics GP 2018 Update - Compatible

On 3/16/2018, we announced that testing was complete and SalesPad is compatible with the Dynamics GP 2018 update.

Microsoft Dynamics GP 2016 R2 Update - Compatible

On 12/15/2016, we announced that testing was complete and SalesPad is compatible with the Dynamics GP 2016 R2 update.

Microsoft Dynamics GP 2016 Update - Compatible

On 6/13/2016, we announced that testing was complete and SalesPad is compatible with the Dynamics GP 2016 update.

Microsoft Dynamics GP 2015 Update - Compatible

On 1/9/2015, we announced that testing was complete and SalesPad is compatible with the Dynamics GP 2015 update.

Microsoft Dynamics GP 2013 R2 Update - Compatible

On 6/25/2014, we announced that testing was complete and SalesPad is compatible with the Dynamics GP 2013 update.

Microsoft Dynamics GP 2010 R2 Update - Compatible

On 5/10/2011 we announced that we did not recommend installing the Dynamics GP 2010 R2 update until we had completed testing.

On 6/6/2011, we announced that testing was complete and SalesPad LLC products should be compatible with the R2 update.

Windows 7 Service Pack 1 - Now Compatible with update

On 2/21/2011 we announced that Windows 7 Service Pack 1 was not compatible with a 3rd party component used with SalesPad®.

On 2/28/2011, a fix was released to ensure compatibility. For older versions, contact support@cavallo.com to obtain a download.

Dynamics GP 2010 Payroll Year End Update

On 12/15/2010 we announced some 3rd party compatibility issues with the Dynamics GP 2010 Payroll Year End update. These issues should now be resolved, and you can contact support@cavallo.com to obtain the patch.