



## Compatibility and Updates

Megan De Freitas - 2024-11-22 - Troubleshooting

To review the SalesPad application versions that were tested with each new version of Dynamics GP, please refer to [this support article](#).

**Note** - *The SalesPad product versions listed are the versions tested against the associated GP version. Older versions may still work properly.*

Please contact [support@cavallo.com](mailto:support@cavallo.com) if you have any questions or issues.

### **Microsoft Dynamics GP October 2024 Release Update - GP 18.7**

On 10/15/24, we announced that testing was complete and Cavallo SalesPad, Inventory Manager (DataCollection), SalesPad Mobile, and ShipCenter are compatible with the Dynamics GP October 2024 Release update.

### **Microsoft Dynamics GP October 2023 Release Update - GP 18.6**

On 11/20/23, we announced that testing was complete and Cavallo SalesPad, Inventory Manager (DataCollection), SalesPad Mobile, and Shipping (ShipCenter) are compatible with the Dynamics GP October 2023 Release update.

### **Microsoft Dynamics GP October 2022 Release Update - GP 18.5**

On 10/12/22, we announced that testing was complete and Cavallo SalesPad, Inventory Manager (DataCollection), SalesPad Mobile, and Shipping (ShipCenter) are compatible with the Dynamics GP October 2022 Release update.

### **Microsoft Dynamics GP October 2021 Release Update - GP 18.4**

On 12/9/2021, we announced that testing was complete and SalesPad is compatible with the Dynamics GP October 2021 Release update.

### **Microsoft Windows 11 Release**

On 10/12/2021, we announced that testing was complete and Cavallo SalesPad, Inventory

Manager (DataCollection), SalesPad Mobile, Shipping (ShipCenter), and Customer Portal (WebPortal) are compatible with the release of Windows 11.

### **Microsoft Dynamics GP October 2020 Release Update - GP 18.3**

On 12/2/2020, we announced that testing was complete and SalesPad is compatible with the Dynamics GP October 2020 Release update.

### **Microsoft Dynamics GP October 2019 Release Update - GP 18.2**

On 1/22/2020, we announced that testing was complete and SalesPad is compatible with the Dynamics GP October 2019 Release update.

### **Microsoft Dynamics GP 2018 R2 Update**

On 11/20/2018, we announced that testing was complete and SalesPad is compatible with the Dynamics GP 2018 R2 update.

### **Microsoft Dynamics GP 2018 Update - Compatible**

On 3/16/2018, we announced that testing was complete and SalesPad is compatible with the Dynamics GP 2018 update.

### **Microsoft Dynamics GP 2016 R2 Update - Compatible**

On 12/15/2016, we announced that testing was complete and SalesPad is compatible with the Dynamics GP 2016 R2 update.

### **Microsoft Dynamics GP 2016 Update - Compatible**

On 6/13/2016, we announced that testing was complete and SalesPad is compatible with the Dynamics GP 2016 update.

### **Microsoft Dynamics GP 2015 Update - Compatible**

On 1/9/2015, we announced that testing was complete and SalesPad is compatible with the Dynamics GP 2015 update.

### **Microsoft Dynamics GP 2013 R2 Update - Compatible**

On 6/25/2014, we announced that testing was complete and SalesPad is compatible with the Dynamics GP 2013 update.

### **Microsoft Dynamics GP 2010 R2 Update - Compatible**

On 5/10/2011 we announced that we did not recommend installing the Dynamics GP 2010 R2 update until we had completed testing.

On 6/6/2011, we announced that testing was complete and SalesPad LLC products should be compatible with the R2 update.

### **Windows 7 Service Pack 1 - Now Compatible with update**

On 2/21/2011 we announced that Windows 7 Service Pack 1 was not compatible with a 3rd party component used with SalesPad®.

On 2/28/2011, a fix was released to ensure compatibility. For older versions, contact [support@cavallo.com](mailto:support@cavallo.com) to obtain a download.

### **Dynamics GP 2010 Payroll Year End Update**

On 12/15/2010 we announced some 3rd party compatibility issues with the Dynamics GP 2010 Payroll Year End update. These issues should now be resolved, and you can contact [support@cavallo.com](mailto:support@cavallo.com) to obtain the patch.