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Megan De Freitas - 2025-08-06 - FAQ

You can use SalesPad Cloud without connecting to QuickBooks Online, but you will lose the following functionality:

- $\bullet\,$ The ability to apply payments, as payment methods are pulled from QuickBooks Online
- The ability to apply taxes, as tax codes are pulled from QuickBooks Online
- Access to Account Class information, which is set up and updated within QuickBooks Online
- Access to currency and exchange rate information, which is set up and updated within QuickBooks Online

Additionally, operating SalesPad Cloud while not connected to QuickBooks Online carries certain financial risks. For instance, if you accept a payment in SalesPad Cloud, that data will not be applied to your QuickBooks Online accounts, and your financial reporting will be affected accordingly.